

## Person Specification: Office Manager at Billingshurst Primary Academy

	Essential	Desirable
Qualifications	Good levels of general education and qualification or experience in a relevant discipline	
Experience	Experience working in an office  Administration management  Customer service, environment.  Experience of Managing/supervising Staff	Previous experience in an educational environment.  PA or senior secretarial experience.  Attendance and admissions experience
Knowledge	Knowledge of word processing and database systems and ability to be or become a proficient in google documents and microsoft office  Knowledge of preparing reports, minutes, general correspondence	Knowledge of the education service and legislation relevant to education and to office management  Knowledge of publishing software  Knowledge of Bromcom



Skills and aptitude

Excellent numeracy/literacy skills.
Effective use of specialist ICT packages.

Use of specialist equipment/resources.

Ability to organise, lead and motivate other staff.

Ability to plan, review, develop systems.

Ability to relate well to children and adults.

Work constructively as part of a team, understanding academy roles and responsibilities and own position within these.

Ability to self-evaluate learning needs and actively seek learning opportunities.

**Excellent communication skills** 

Excellent interpersonal skills

demonstrating the ability to relate well to pupils, parents and staff

Able to act with confidentiality, tact and discretion

Demonstrate a courteous and friendly approach

Work as part of a team

Proven organisational skills with a high level of accuracy

Ability to be flexible and to adapt to changing and challenging circumstances

Operate calmly and effectively

Knowledge of social media and website development skills



	Show initiative and be self-motivating  Ability to manage a variety of competing duties	
	and responsibilities	
Other	Strict confidentiality of all information	
	Commitment to personal professional	
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	development and training.	
	Willingness to embrace changing systems and new technology	
	Commitment to Equality of Opportunity	
	Strict Adherence to security and safeguarding	
	requirements ref. Child protection and Data	
	Protection Regulations	
	1 Toccolon regulations	

Signed:		Date:	 
	(employee name)		